TER ORGANIZATION REPORT ON HUMAN RESOURCES 2019



Statistics at a glance

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5.3% ITER Organization staff turnover 929 total number of staff

135 recruits in 2019

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44.0 years average age of all staff

SO-YEON YI

160 total number of ITER Project Associates

66 total number of interns

International Women's Day is celebrated at ITER on 8 March with an exhibition in the lobby highlighting the contributions of women in the ITER Members to different fields of science and technology. Women represent 19.5% of staff at the ITER Organization.

Statistics at a glance

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 Staff Growth Distribution of Staff by Member Distribution of Staff by Department and Category Distribution of Staff by Grade and Gender Distribution of Staff by Age and Gender Gender Distribution by Department Education per Category Other Staff Data 	6 6 7 7 7 9 9
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One of the last "construction" tasks inside of the Tokamak pit is the installation of 18 cryostat bearings – ball-and-socket-type components that will permit the smooth transfer of forces from the machine to the cryostat crown. The area will then be handed over to the Tokamak assembly teams.

6

Foreword from the Head of Human Resources



We are pleased to share with you the ITER Organization's 2019 report on human resources, whose purpose is to provide some statistics about the main activities undertaken by the Human Resources Department as regards to staff and non-staff resources.

Of course, it does not give a full picture of the responsibilities of the Department and cannot reflect the countless human exchanges between Human Resources and ITER Organization staff and managers on the many facets of employment; in fact, most of the work of cannot be captured by simple statistics. Nevertheless, the Report on Human Resources is important for the public to understand the specificities and variety of ITER Organization staffing.

The report offers a glimpse of the human dimension behind the ITER Organization through statistics presented on staff growth, demographics, recruitment, mobility, training, performance, rewards, absences, remuneration, and removal. If you take the time to peruse the document, you will discover the tremendous diversity of the Organization – not only in terms of job profile, but also in the personal situations of the staff members and their families coming from over 30 countries.

2019 Highlights

In 2019, the Human Resources Department completed the implementation of human resources reform based on a detailed and comprehensive action plan launched in 2016. The aim of this reform was to improve and modernize the support provided to the ITER Organization's most important asset: its staff. Throughout this reform, the HRD undertook actions to revisit almost all areas of human resources and most notably:

- 1. working conditions, in particular via the implementation of a flexible work policy;
- management of competencies, through the development of a competency model used in the context of recruitment and performance review with the support of the SuccessFactors Learning Management IT tool;
- 3. diversity of the staff, via efforts to promote employer branding in the Members that are underrepresented in the distribution of staff with the support of the Domestic Agencies and online professional networks.

In addition to these policy actions, in 2019 Human Resources increased the number of staff to 929 (+8.3%) by recruiting qualified and skilled people from each of the seven ITER Members. The figures behind this information are impressive: the team evaluated 4,012 applications for 135 appointments.

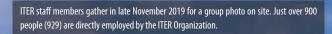
However, the most distinctive progression is for the nonstaff category of ITER Project Associates, which ramped up from 64 in 2018 to 160 in 2019.

The other statistics remain globally stable, whether in terms of distribution and profile of the staff compared to 2018.

Another significant challenge was to prepare for the overall reorganization that was implemented on 1 January 2020 in order to accompany the evolution of the project as it moved from design and construction to the assembly phase.

In conclusion, I would like to express my sincere appreciation to all those who took part in the human-resource activities required to support the ITER Organization and the ITER Project, as well as those who contributed to the development of this 2019 Report on Human Resources. These accomplishments have been achieved thanks to the professionalism and hard work of the entire Human Resources team and of our colleagues at the ITER Organization and the Domestic Agencies.

> **Eric Welch** St. Paul-lez-Durance November 2020



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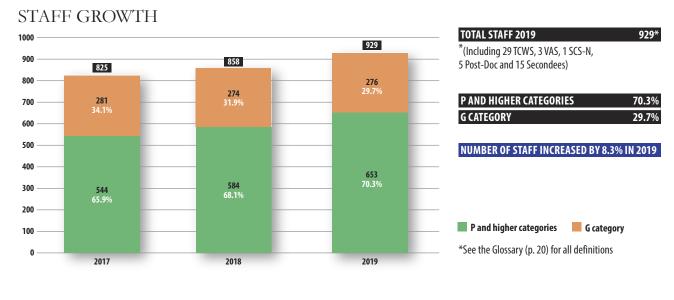
4. ITER Organization 2019 Human Resources Statistics

ITER ORGANIZATION 2019 HUMAN RESOURCES STATISTICS

ITER Organization 2019 Human Resources Statistics

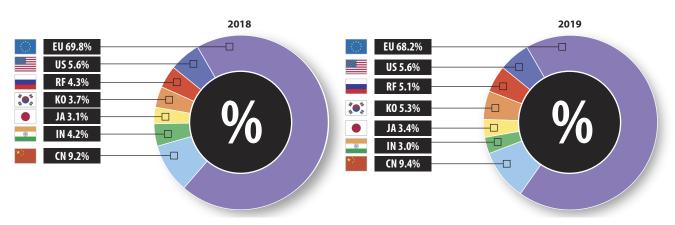
GLOBAL STAFF METRICS

On 31 December 2019

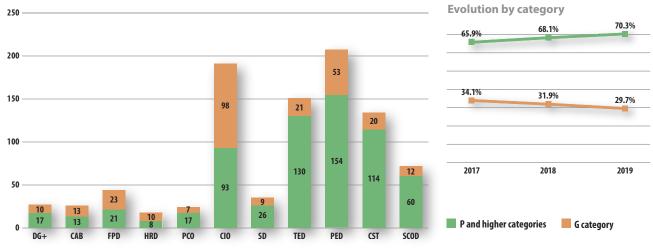


DISTRIBUTION OF STAFF BY MEMBER





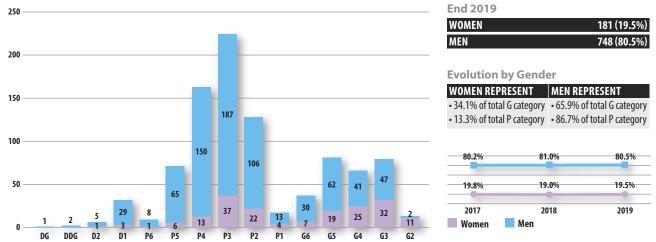
DISTRIBUTION OF STAFF BY DEPARTMENT AND CATEGORY



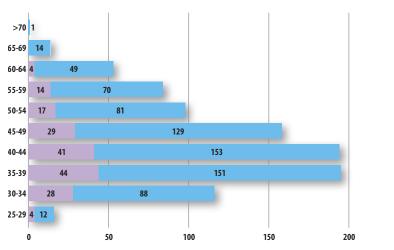
GLOBAL STAFF METRICS

On 31 December 2019

DISTRIBUTION OF STAFF BY GRADE AND GENDER

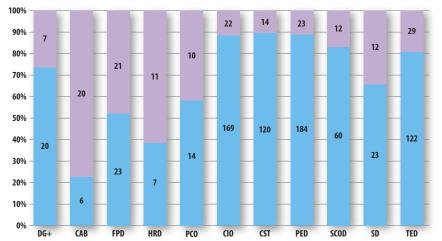


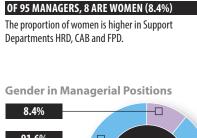
DISTRIBUTION OF STAFF BY AGE AND GENDER



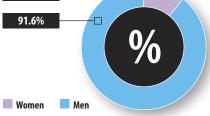
End 2019	
AVERAGE AGE	44.2 YEARS
WOMEN (181)	42.3 YEARS
MEN (748)	44.7 YEARS
End 2018	
AVERAGE AGE	44.0 YEARS
WOMEN	42.0 YEARS
MEN	44.5 YEARS
Women Men	

GENDER DISTRIBUTION BY DEPARTMENT





250



Of the 16,000 visitors to the ITER site in 2019, approximately 10 percent participated in one of the two Open Doors Days events. In addition to visits by the public, ITER receives industry representatives, Member state delegations, media teams, fusion students, and many, many local schoolchildren (\sim 7,000).

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ITER VISITOR

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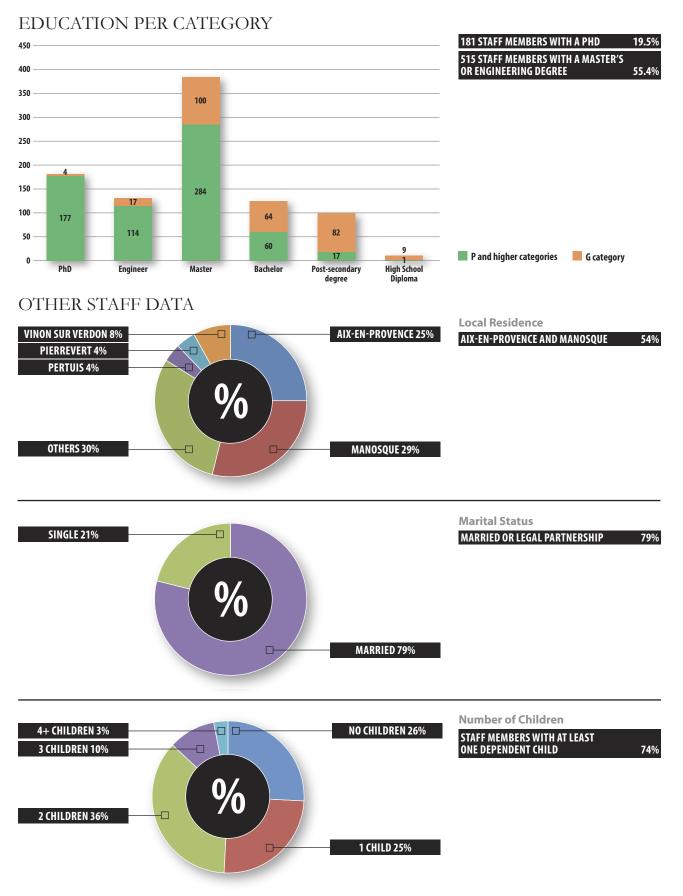
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ERVISITOR

8 ITER Organization Report on Human Resources 2019

GLOBAL STAFF METRICS

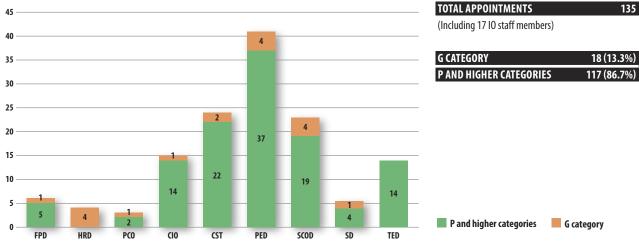
ln 2019



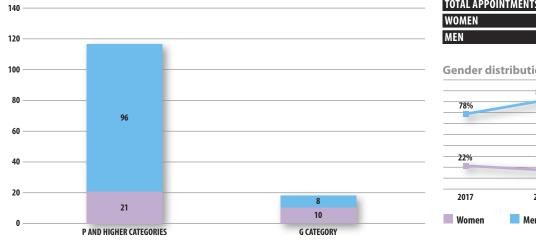
STAFF MOVEMENTS

ln 2019

RECRUITMENT BY DEPARTMENT AND CATEGORY

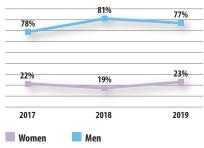


RECRUITMENT BY CATEGORY AND GENDER

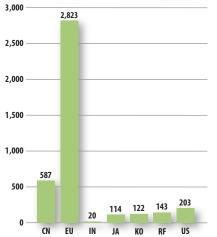


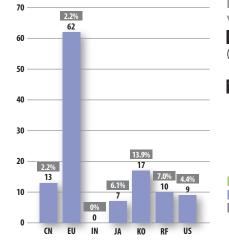
TOTAL APPOINTMENTS 35 31 (23%) 104 (77

Gender distribution in recruitment



RECRUITMENT BY MEMBER





Nominated applications vs/recruitments by Member in 2019

luding 17 IO staff members)	
AL NUMBER OF APPLICATIONS	4,01

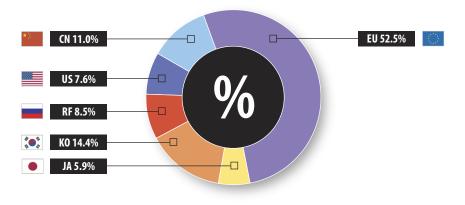
Number of recruitments Selection rate: Recruitments against number of applications

STAFF MOVEMENTS

In 2019

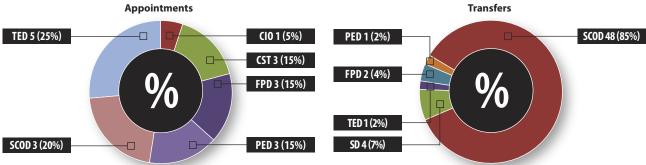
RECRUITMENT BY MEMBER (DISTRIBUTION)

Distribution by Member RECRUITMENT OF NEWCOMERS IN 2019 118

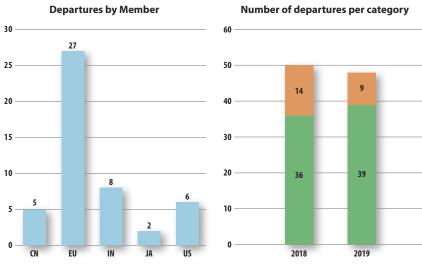


STAFF MOBILITY

APPOINTMENTS 18 TRANSFERS 56 Transfers









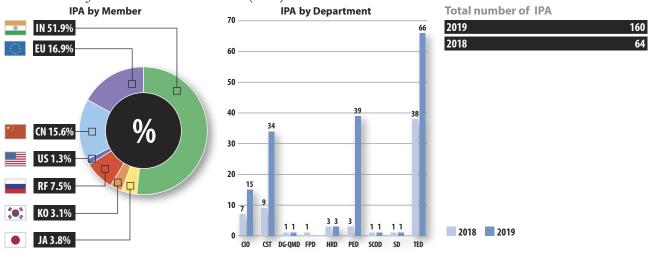
ITER Organization Report on Human Resources 2019 11

P and higher categories

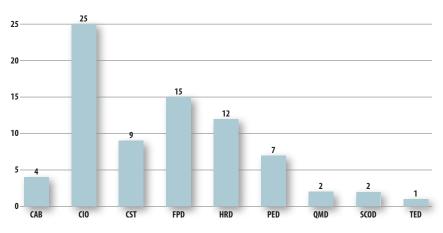
NON-ITER ORGANIZATION STAFF

On 31 December 209

ITER PROJECT ASSOCIATES (IPA)



INTERIM STAFF



Interim contracts 2019

MANAGED	111
IMPLEMENTED	70

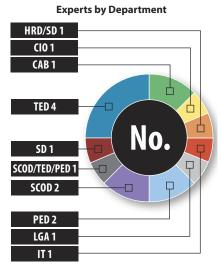
Interim contracts 2018

MANAGED	156
IMPLEMENTED	65

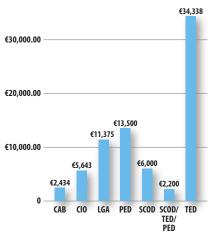
Payment statistics

INTERIM CONTRACTS 2019	EUR 2,443,457
INTERIM CONTRACTS 2018	EUR 2,700,000*
*data updated in 2020	

EXPERTS



Expert contract costs by Department (in EUR) €40,000.00



Contract costs 2019

EXPERT CONTRACT COSTS	EUR 75,490.00
NUMBER OF EXPERT CONTRACTS	16

Contract costs 2018

EXPERT CONTRACT COSTS	EUR 82,271.79
NUMBER OF EXPERT CONTRACTS	31

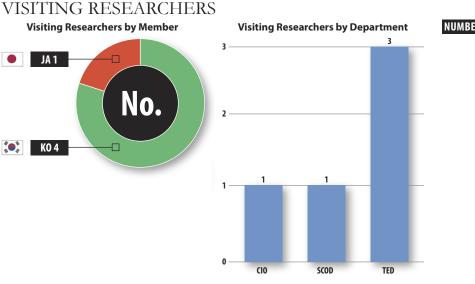
Note: Contracts ongoing in 2019 may not necessarily be billed during the same year, thus explaining the apparent discrepancy between the number of experts and the costs per Department.

NON-ITER ORGANIZATION STAFF

-

On 31 December 2019

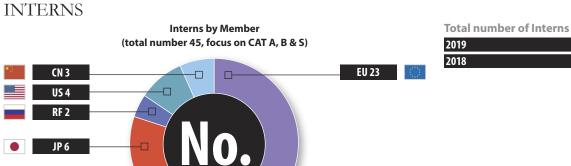
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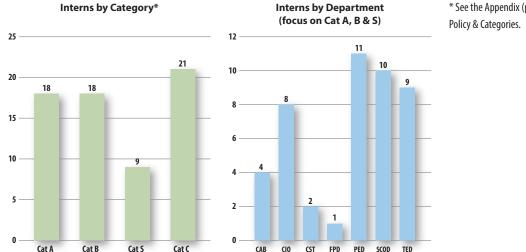


NUMBER OF VISITING RESEARCHERS 5

66

54





* See the Appendix (p.20) for Internship

By year-end, 67.3% of the physical work to First Plasma had been achieved. "Physical work" includes component design and manufacture, site construction, shipment and delivery, and assembly and installation.

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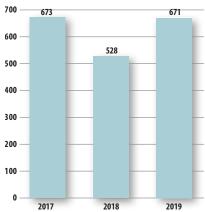
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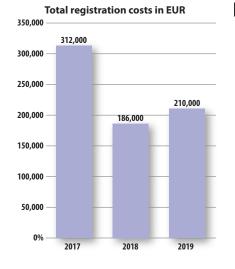
TRAINING

ln 2019

TRAINING BUDGET

Staff having completed at least one course





TRAINING BUDGET IN 2019 EUR 429,346

KEY FIGURES

TOTAL REGISTRATION COSTS K€ (HT)	312 K€	186 K€	210 K€
Number of hours of training provided	14,309	8,258	12,112
Number of participations	2,119	1,223	1,957
Number of IO staff trained (at least 1 course)	673	528	671
Number of IO staff *	825	858	899
	2017	2018	2019

* Number of ITER Organization staff at the end of December for the years 2017 and 2018, and average number in 2019.

	2018	2019
Average course duration	6.8 hours	6.2 hours
Average number of completed courses/staff	1.4	2.2
Average cost per participation	152 €HT	107 €HT
Mission costs related to training	18 k€	4.5 k€

The steel structure of the crane hall (top) will be completed early next year. At that point, the temporary wall dividing the Tokamak Building from the Assembly Hall can be removed and the overhead cranes commissioned for work over the Tokamak pit.

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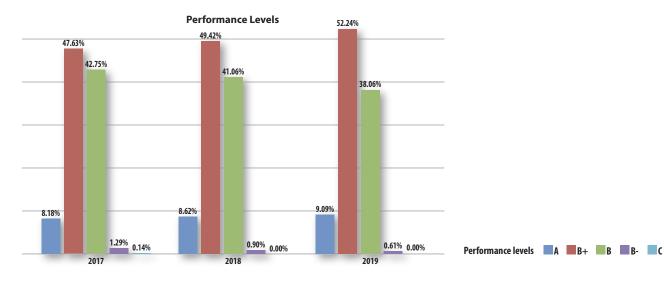
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16 JTER Organization Report on Human Resources 2

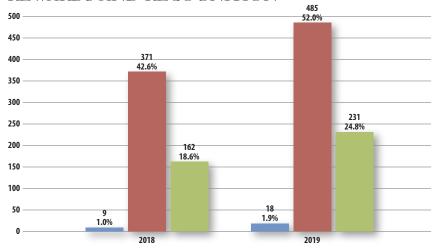
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PERFORMANCE, REWARDS & RECOGNITION

PERFORMANCE DISTRIBUTION





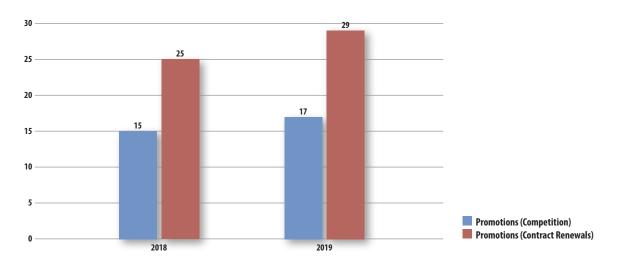


Eligible Staff Members Rewarded (excl. competition and contract renewals)

IN 2019	78.70 %
IN 2018	62.20%

The annual performance review affects the rewards and recognition exercise the year after performance evaluation. Therefore, the results are shown against the year of the annual performance review. These data supersede rewards and recognition figures previously published in the Social Report.

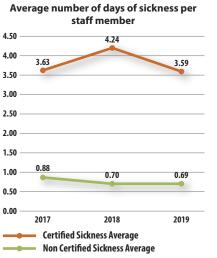
Promotions (Performance Reviews)
 Award
 Seniority Step



STAFF ABSENCES

ln 2019

SICKNESS LEAVE





STAFF WITH CERTIFIED SICKNESS LEAVE OF 10 DAYS OR MORE	64
AVERAGE NUMBER OF CERTIFIED SICKNESS LEAVE DAYS	9.83

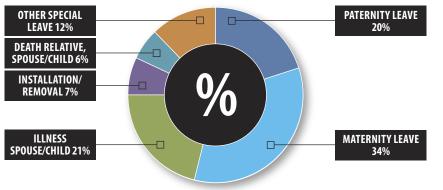
Number of staff who requested Certified and Non-Certified Sickness Leave



SPECIAL LEAVE



SPECIAL LEAVE BY TYPE

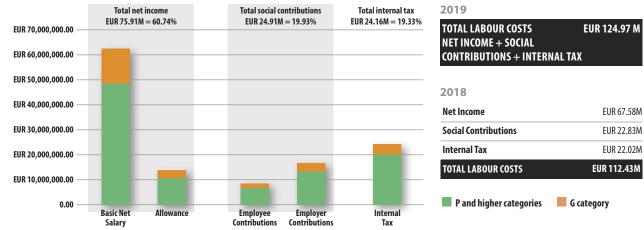


- **Other Special Leave includes:**
- Overtime Compensation
- Exceptional Leave
- Marriage Leave
- Unpaid Leave
- Travelling Time
- Job Search
- Other SL(SEC)

REMUNERATION AND BENEFITS

ln 2019

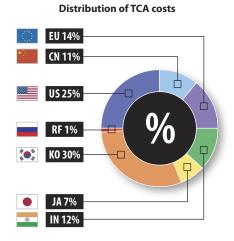
DETAIL OF LABOUR COSTS

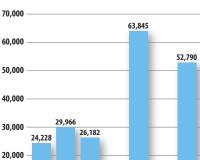


TRAVEL COST FOR INSTALLATION/DEPARTURE (TCA)

10,000

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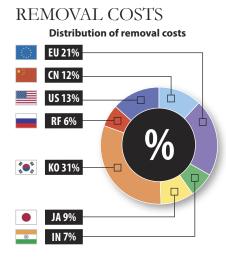


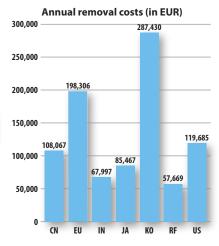
14,767

2,796

Total TCA costs (in EUR)

2019TOTAL TCA COSTSEUR 214,574TCA REIMBURSEMENT REQUESTS110AVERAGE COST PER TRAVELLEREUR 822.00





2019	
TOTAL REMOVAL COSTS	EUR 924,622
REMOVALS	109
AVERAGE REMOVAL COST	EUR 8,482.77

GLOSSARY

Category

ITER Organization staff belong either to Professional (P Staff and above) or to Support (G Staff) category.

Competition (recruitment)

For recruitments, two types of competition exist: external, i.e., open to citizens of an ITER Member including IO staff; or internal, i.e., open to IO Staff under certain conditions.

ITER Project Associate (IPA)

IPAs are assigned to ITER by a Home Institute to support the Project for a maximum of four years.

Management (& Top Management)

A Managerial position is: Head of Office, Department, Division, Section/Division, or Section. Top Management is restricted to Director General (DG), Deputy Directors-General (DDGs), Heads of Cabinet, Offices and Departments and ITER Council (IC) Secretary.

Member

According to ITER Agreement, IO is made of seven Members: China, European Union, India, Japan, Republic of Korea, Russian Federation, United States of America.

Post-Doctoral Researchers (Post-Doc)

ITER welcomes Post-Doctoral Researchers, for a period of up to two years funded by the Monaco Fellowship program.

Status

IO Staff can be Directly-employed (DES) or Secondees (coming from the European Commission).

Turnover

It is the annual rate at which IO employees quit the ITER Organization (IO); (nb of departures / average headcount over the year) x 100.

TCWS, VAS and SCS-N dedicated staff

Arrangements between the ITER Organization and the Domestic Agencies (DAs) to ensure that, at DA cost, dedicated IO staff are recruited and deployed for Tokamak Cooling Water System (TCWS), Vacuum Systems (VAS) and Safety Control System for Nuclear (SCS-N).

APPENDIX: INTERNSHIP POLICY & CATEGORIES

Category A

Students enrolled in the last year of postgraduate program at a university (e.g., last year of Master or last year of Engineering School). At least three years of studies should be in a field linked to IO activities.

Category B

Students enrolled at a university or an equivalent institution with at least one year of studies post-high school.

Category C

Students enrolled at an international Secondary School, international High School or section where internships are mandatory (e.g., "3ème" and "2nde" students in France), or English-speaking students from a school outside France where internships are mandatory, or upon approval by the Office of the Director General (e.g., for English speaking children registered in national schools).

Category S

Students pursuing a Ph.D. at a university or participating in a program in a scientific or technical field, which has a specific agreement with the IO (e.g., Memorandum of Understanding with a laboratory, industry, university or government). Scholarship students or grant holders may be included in this category.







ABBREVIATIONS AND ACRONYMS

C CAB

Cabinet of the Director-General

Central Integration Office

CN-DA Chinese Domestic Agency

COM Communications

Chief Operating Officer

Construction Department

D DA Domestic Agency

DDG Deputy Director-General

DG Director-General

E EU-DA European Domestic Agency

F FPD Finance & Procurement Department

G G Staff Staff members of the general services category

H HRD Human Resources Department

I IAS Internal Audit Service

ICS ITER Council Secretariat IN-DA

Indian Domestic Agency

ITER Organization

ITER Project Associate

J JA-DA Japanese Domestic Agency

K KO-DA Korean Domestic Agency

L LGA Legal Affairs



ORAP External Relations & Action Plan Implementation Office

PCO Project Control Office

PED Plant Engineering Department

P Staff Staff members of the professional and higher (management) categories

Q QMD Quality Management Division

R RCO Relations Coordinating Officer

RF-DA Russian Federation Domestic Agency

S SCOD Science & Operation Department SCS-N Safety Control System for Nuclear

SD Safety Department

Т

TCWS Tokamak Cooling Water System TED Tokamak Engineering Department

U US-DA United States Domestic Agency

V VAS Vacuum Auxiliary System

ITER Organization Report on Human Resources 2019 21

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